

#### U.S. Department of Housing and Urban Development



## Annual Homeless Assessment Report (AHAR) Update #2

Prepared by the AHAR Research Team

December 2004

Abt Associates Inc.

The University of Pennsylvania Center for Mental Health Policy and Services Research

This Annual Homeless Assessment Report Update #2 provides information on the AHAR table shells, available assistance in completing the shells, and data quality practices. Two of the five sets of AHAR table shells are included with this update. The attached shells are provided in PDF format; the final shells will be provided in Microsoft Excel.

As a reminder to sample communities, here are a few key upcoming dates:

- 1. January 2005: AHAR Table Shell conference calls (discussed below)
- 2. February 1, 2005: Data collection study period begins
- 3. April 30, 2005: Data collection study period ends
- 4. May June 2005: Preparation of AHAR table shells

#### **AHAR TABLE SHELLS**

The first AHAR will rely only on the universal data elements described in the HMIS Data Definitions and Technical Standards Notice (FR 4848-N-02). Each AHAR community will be responsible for producing a de-duplicated file of clients served by residential homeless service providers that participate in the HMIS and are located in the sample community. The file should include all clients who are already being served by a program on February 1, 2005 or who entered the program during the data collection study period. Based on this file, staff responsible for producing the AHAR table shells will generate aggregate data for the AHAR with assistance from the Abt/UPenn research team.

The aggregate data will be recorded into five sets of table shells. The table shells request information about:

- 1. Program-type 1: individuals served by Emergency Shelters;
- 2. Program-type 2: individuals served by Transitional Housing facilities;
- 3. Program-type 3: families served by Emergency Shelters;
- 4. Program-type 4: families served by Transitional Housing facilities; and
- 5. Summary data.

Each set of table shells contains several sections. The first section in each of the program-type tables contains an extrapolation worksheet for estimating the total number of individuals or families who used an emergency shelter or transitional housing facility during the data collection study period (morning of February 1, 2005 – night of April 30, 2005). The worksheet will guide you through a process for estimating the number of individuals or families served both by providers participating in HMIS and by non-participating providers. A limited amount of data from the HMIS and the SuperNOFA Housing Activity Chart are required to complete the extrapolation worksheet. The remaining sections in each set of program-type table shells are designed to capture information about the homeless population in the sample community.

All of the information required to complete the AHAR table shells should be based only on data from providers located in the sample community.

All AHAR sample communities, except sites with no residential service providers located in the community, are requested to complete the AHAR table shells regardless of HMIS bed coverage.

#### ASSISTANCE ON THE AHAR TABLE SHELLS

The Abt/UPenn research team will conduct conference calls in January 2005 with AHAR sites to review the AHAR table shells and answer specific questions. It is important that the person(s) responsible for completing the AHAR table shells participate in one of these conference calls. Staff from the research team will be contacting you in December to schedule the conference call.

In addition, staff from the research team will be available during the first half of 2005 to:

- assist communities in producing the de-duplicated count of homeless persons; and
- complete the extrapolation worksheet and/or the AHAR table shells.

Upon request, the research team is prepared to provide the technical assistance through on-site visits, telephone, and/or email. Requests for assistance can be sent via email to Michelle Abbenante (Michelle Abbenante@abtassoc.com).

#### **BASIC TIPS FOR ENSURING DATA QUALITY**

As Continuums of Care and homeless assistance providers enter the data collection and analysis phase of HMIS implementation, data quality becomes a critical issue. For some, an HMIS requires a shift in program culture from hard-copy records stored in file cabinets to electronic data entry into local centralized databases. This shift comes with a steep learning curve.

2

#### **ANNUAL HOMELESS ASSESSMENT REPORT UPDATE #2**

Below are a few tips for ensuring HMIS data quality and moving staff from CoCs and local providers along the learning curve.

1. Develop front-end and back-end procedures for basic data quality testing, including measures for data completeness, accuracy, timeliness, and consistency.

Because HMIS data are only as good as the information collected at intake, front-end data quality processes are critical to ensuring complete and accurate HMIS information. Front-end processes refer to activities that homeless assistance providers can implement during client intake, or soon thereafter. For example, homeless service providers may want to:

- develop a standardized data collection instrument in accordance with the HUD Notice to help ensure data consistency.
- utilize error checking functions in the HMIS software during intake. Many software products can alert intake staff when data are missing or when information is unusual or out of range (e.g., a birth date in 1900). These products can also conduct data validity checks by cross-referencing client information (e.g., if a client has a disabling condition then a special needs condition should also be identified) while data are recorded.

In addition, ensuring data quality is an ongoing process that requires regular monitoring at the back-end. Back-end data quality processes refer to activities that homeless assistance providers can implement after client information has already been collected. Homeless assistance providers should consider developing clear protocols for correcting data; generating regular reports for data completeness, timeliness, accuracy, and consistency; and conducting simple validity checks by making sure the information accurately reflects what you know is true about your program or community.

Both front-end and back-end procedures are used to measure data completeness, accuracy, timeliness, and consistency.

#### Data completeness

- 1. Are homeless assistance providers entering information on each client served? HMIS data should be recorded for each client that enters a program. Providers should not limit data entry to a subset number of clients.
- 2. Is the information on each client complete? Missing information on each client should be kept to a minimum, and homeless assistance providers should strive to collect and record all of the information described in the final HUD Notice for each client.
- 3. Are all the universal data elements required for de-duplication complete (e.g., full name, Social Security number, date of birth, gender)? Providers are expected to collect each of the personal identifiers described in the final HMIS Notice in order to produce an accurate unduplicated count of homeless persons served. HUD has allowed domestic

3

violence programs to submit a unique hashed identifier—in lieu of personal identifiers—to the local HMIS database. However, in order to accurately de-duplicate across domestic violence programs and other homeless assistance providers within a CoC, both domestic violence program staff and HMIS system administrators need personal identifying information for each client in their respective databases to generate compatible hashed identifiers.

#### Data accuracy

- 1. Is data collection consistent with the HMIS data standards? The HMIS data standards provide clear and precise meanings for the types of information to be collected by local homeless assistance providers. The practical value of this information (e.g., describing your community's homeless population or analyzing and comparing service use patterns) relies on data collection that is consistent with these standards.
- 2. Are data entered correctly? Key stroke errors (e.g., date of birth is 06/02/70 but is entered 02/06/70), spelling errors (e.g., Lauren versus Loren), and accidentally selecting the wrong response from a drop down menu are common mistakes that significantly reduce the quality of HMIS data.

#### Data timeliness

1. Is information entered into the HMIS in a timely manner? Data quality decreases considerably the longer program staff wait to enter client information into the HMIS. For example, intake forms may be misplaced or staff may incorrectly recall the information provided during the intake. Entering client information within 48 hours after intake is good practice.

#### **Data consistency**

- 1. Are data completeness, accuracy and timeliness consistent from one week to the next? The data quality checks associated with data completeness, accuracy, and timeliness should be conducted on a regular basis (e.g., a monthly data quality report) to monitor quality assurance overtime.
- 2. Conduct data quality training with staff.

Because HMIS may require a shift in program culture, especially in terms of data quality, staff from both Continuums of Care and homeless assistance providers need training on data quality.

At the CoC level, staff may need training on: producing an accurate unduplicated count of homeless clients across all participating programs; verifying program-level data; and generating complete and accurate reports on data quality community-wide.

#### **ANNUAL HOMELESS ASSESSMENT REPORT UPDATE #2**

Among homeless assistance providers, staff may need training on: entering and storing data; monitoring data quality and promptly correcting inaccurate information; verifying client information by cross-referencing data; checking for missing or incompatible data; and producing data quality reports regularly.

#### 3. Create data user meetings.

Data user meetings are useful for several reasons: identifying and addressing issues and shared solutions to data quality assurance; discussing staff training needs; and developing and reviewing data quality reports. Meetings may include different types of HMIS data users, such as homeless service provider staff; agency administrator—CoC user; HMIS system administrator, and special subpopulation users.

#### AHAR Table Shells Sets 1 and 2:

# Persons in Families Who Use an Emergency Shelter And Individuals Who Use an Emergency Shelter

Abt Associates Inc. and the University of Pennsylvania
December 2004

Attached are *two* of five sets of AHAR table shells. The first set included in this package applies to *persons in families who use an emergency shelter* (where a family is defined as any household with at least one adult and one child). The second set applies to *individuals who use emergency shelters*. There are two additional, similar sets of tables that will need to be completed for individuals using transitional housing and persons in families using transitional housing. There is also a final summary table that is discussed below.

Persons who use more than one type of program during the study period for the first AHAR (February 1 to April 30, 2005) will have information in multiple sets of tables. For example, an individual who used an emergency shelter for 10 nights and transitional housing for 30 nights during the covered time period will have their information counted in both the "individuals using emergency shelters" and "individuals using transitional housing" tables. Information in each table will only reflect the residential services they received at the relevant program. In the above example, this person would show up as having received 10 nights of shelter in the emergency shelter tables and 30 nights of shelter in the transitional housing table.

In addition to the four sets of program-type tables, there is a final set of summary tables. It will include information on all the people who used one or more of the four types of programs during the covered time period. This table will count each person once even if they used more than one type of program. However, the information on the programs will be combined. Thus, for the above example, 10 nights in emergency shelter and 30 nights in transitional housing will appear as 40 nights of residential housing services.

Questions or comments about the two sets of table shells can be sent to:

Michelle Abbenante (<u>Michelle\_Abbenante@abtassoc.com</u> or 301-634-1755) or Larry Buron (<u>Larry\_Buron@abtassoc.com</u>).

The full set of table shells *in an Excel spreadsheet format* will be sent to all AHAR sites in January 2005.

6

#### AHAR Table Shells Set 1:

Persons in Families
Who Use an Emergency Shelter

## Table ES-FAM1: Worksheet for Estimating the Total Number of *Persons in Families Who Used Emergency Shelters* During Covered Time Period

CSCU	Emergency Shellers During Covered Time	1 01100	<del>-</del>
Step	Description	Source	Result
1	Unduplicated number of persons in families <sup>a</sup> that used emergency shelters participating in HMIS	HMIS data from providers that participate in HMIS	Persons
2	Number of emergency, year-round shelter beds for persons in families included in HMIS (i.e., bed capacity for participating providers)	SuperNOFA Housing Activity Chart	Beds
3	Average number of clients served per bed	Step 1 ÷ Step 2	Persons per Bed
4	Number of emergency year-round shelter beds for persons in families at providers not participating in HMIS (i.e., bed capacity for non-participating providers)	SuperNOFA Housing Activity Chart	Beds
5	Estimated unduplicated number of persons in families served by providers that do not participate in HMIS.	Step 3 x Step 4	Persons
6	Estimated number of persons in families served by participating and non-participating emergency shelters. Note that this estimate double counts people who use participating and non-participating providers. This double count will be eliminated by the overlap adjustment below.	Step 1 + Step 5	Persons
7	Overlap factor is the square of [(Bed capacity for HMIS non-participating providers)/ (Bed capacity for HMIS participating providers)]	(Step 4 ÷ Step 2) x (Step 4 ÷ Step 2)	is overlap factor
8	Number of persons in families who used more than one HMIS participating emergency shelter	HMIS data from providers that participate in HMIS	Persons
9	Estimated number of persons in families that used both participating and non-participating emergency shelter providers	Step 7 x Step 8	is overlap (cross- over) adjustment
10	Total estimate of number of persons in families that used either HMIS participating or non-participating emergency shelters.	Step 6 – Step 9	Persons
11	Adjustment factor for non-participating providers: This is the factor applied to calculations that are based only on participating providers. It is used to estimate total number of persons in families served by participating and non-participating providers.	Step 10 ÷ Step 1	is the adjustment factor for non-participating providers.

Note: Shaded results will automatically be calculated in Excel version of tables.

<sup>&</sup>lt;sup>a</sup> For these tables, a family is defined as any household of 2 or more people containing at least one adult and at least one child (age 17 or under). An exception is that a household consisting of a parent age 17 or younger with their child or children should also be counted as a family.

Table ES-FAM2: Number of *Persons in Families Using Emergency Shelters* at any Time During Covered Time Period, on Average Day, and on Last Day of Covered Time Period How many # of People % of Homeless persons in **Persons in Families** families were Served at Estimated Number of using **HMIS Using Emergency** emergency **Participating** People Served **Shelters During** in Jurisdiction<sup>a</sup> **Covered Time Period Providers** Source shelters... ... at some time during covered 100% Row 1 of Table ES-FAM1 time period? Universal Data Elements: ...on an • 2.10 Program Entry Date average night • 2.11 Program Exit Date during covered time period? See instruction box on next page. ...on the last Universal Data Elements: night of the • 2.10 Program Entry Date covered time • 2.11 Program Exit Date period? How many persons in families used emergency shelter for families at some time during covered period and... ...used emergency shelter for individuals during covered time period? ...used emergency shelter for persons in families during 100% Universal Data Elements: covered time • 2.13 Program period? **Identification Code** ...used transitional • 2.14 Household housing for **Identification Number** individuals during covered time period? ...used transitional housing for persons in families during covered time period?

Note: Shaded results will automatically be calculated in Excel version of tables.

<sup>&</sup>lt;sup>a</sup> This is the extrapolated estimate that accounts for providers that do not participate in HMIS. It is calculated by multiplying the number of people served by participating providers by the adjustment factor from Step 11 in Table ES-FAM1.

## Instructions for Calculating the Number of *Persons in Families Using Emergency Shelters* on an Average Day in Table ES-FAM2

The calculation is:

Total # of shelter nights in HMIS participating emergency shelters

during covered time period



Total # of nights during covered time period



The sum of the number of shelter nights stayed by each person in a family who used an emergency shelter. It can be calculated from the program entry and exit dates for each stay an individual has at an emergency shelter. For example, if a person enters an emergency shelter on January 7 and exits during the day on January 10, the person has been provided three shelter nights (January 7, January 8, and January 9). The total number of shelter nights is the sum across individuals. For example, if John stayed 3 nights, George stayed 7 nights, and Karen stayed 4 nights, the total would be 14 shelter nights.

<u>Note:</u> If a person's emergency shelter stay started prior to the covered time period, then use the start of the covered time period rather than the program entry date. Likewise, if a person's program exit date is later than the covered time period, use the end date of the covered time period rather than the program exit date.

The total number of nights is simply the number of calendar nights during covered time period.

10

Table ES-FAM3: Dem Shelters	ographic Chara	ecteristics of Pers	ons in Families U	Ising Emergency
Sheuers	# of People Served at HMIS Participating Providers	Estimated Number of People Served in Jurisdiction <sup>a</sup>	% of Homeless Persons in Families Using Emergency Shelters	Source Variable from Universal Data Elements
Gender of Adults				• 2.3 Date of Birth and
Female				• 2.5 Gender
Male				1
Missing this information				A child is defined as an individual age 17 or under.
Gender of Children				Age should be calculated
Female				on date of first program
Male				entry during covered time
Missing this information				period. If person is already in program on first day of covered period, calculate age on first day of covered time period.
Ethnicity	•	1		• 2.4 Ethnicity and
Non-Hispanic/non-Latino				Race—ethnicity
Hispanic/Latino				component
Missing this information				1
Race	•			2.4 Ethnicity and Race—
White, Non-Hispanic/non- Latino				both ethnicity and race components
White, Hispanic/Latino				1
Black or African-American				1
Native American				1
Asian/Pacific Islander				1
Multiple races				
Missing this information				
Age				• 2.3 Date of Birth
Under 1				
1 to 5				Age should be calculated on
6 to 12				date of first program entry during covered time period.
14 to 17				If person is already in
18 to 30				program on first day of
31 to 50				covered period, calculate
51 to 61				age on first day of covered
62 or older				time period.
Missing this information				

Table ES-FAM3 (continue Emergency Shelters	ed): Demograpl	nic Characteristi	ics of <i>Persons in I</i>	Families Using	
Emergency Sucuers	# of People Served at HMIS Participating Providers	Estimated Number of People Served in Jurisdiction <sup>a</sup>	% of Homeless Persons in Families Using Emergency Shelters	Source Variable from Universal Data Elements	
Persons by Household Size			•	• 2.10 Program entry	
1 person <sup>c</sup>	0	0	0	date	
2 people				• 2.14 Household	
3 people				Identification	
4 people				Number	
5 or more people				Calculate number of	
Missing this information				people with same Household Identification Number on first day person is in an emergency shelter for families during covered time period.	
Veteran <sup>b</sup>					
A veteran				2.6 Veteran Status	
Not a veteran					
Missing this information					
Disabled <sup>b</sup>				<u>_</u>	
Yes, disabled				• 2.7 Disabling	
Not disabled				Condition	
Missing this information					
Persons by Household Type				• 2.3 Date of Birth	
Individual adult male <sup>c</sup>	0	0	0	• 2.5 Gender	
Individual adult female <sup>c</sup>	0	0	0	• 2.14 Household	
Adult in family, with child(ren)				Identification Number	
Children in families, with adults		0		Unaccompanied youth is	
Unaccompanied youth <sup>c</sup> Missing this information	0	0	0	defined as an individual age 17 or under that is not accompanied by an adult.	

<sup>&</sup>lt;sup>a</sup> This is the extrapolated estimate that accounts for providers that do not participate in HMIS. It is calculated by multiplying the number of people served by participating providers by the adjustment factor from Step 11 in Table ES-FAM1.

<sup>&</sup>lt;sup>b</sup> Veteran status and whether person has disabling condition are only required for adults in the HMIS. Thus, only the adult homeless population are counted in these cells.

<sup>&</sup>lt;sup>c</sup> These cells are expected to be zero for emergency shelter and transitional housing tables for persons in families. They are shown here to maintain consistency with table shells for unaccompanied individuals.

	# of Adults Served at HMIS Participating Providers	Estimated Number of Adults Served in Jurisdiction <sup>b</sup>	% of Homeless Adults in Families Using Emergency Shelters	Source Variable from Universal Data Elements		
Living arrangement the night before	program entry			• 2.8 Residence Prior		
Emergency shelter				to Program Entry—		
Transitional housing				Type of Residence		
Permanent supportive housing				The living arrangement		
Psychiatric facility				the night before the first		
Substance abuse treatment center or detox				program entry during		
Hospital (non-psychiatric)				covered time period		
Jail, prison, or juvenile detention				should be reported here.		
Rented housing unit				1		
Owned housing unit				If person was already in		
Staying with family				program prior to the		
Staying with friends				start of the covered period, use the prior		
Hotel or motel (no voucher)				living situation reported		
Foster care home				when the person entered		
Place not meant for human habitation				that program.		
Other living arrangement						
Missing this information						
Stability of previous night's living arr	angement. Sta	yed there		• 2.8 Residence Prior		
One week or less				to Program Entry—		
More than one week, but less than a month				Length of Stay in		
One to three months				Previous Place		
More than three months, but less than a				Length of stay for living		
year				arrangement reported		
One year or longer				in cells above.		
Missing this information				Ī		
<b>Location of last permanent residence</b>				• 2.9 Zip Code of Last		
Zip code is within jurisdiction				Permanent Address		
Zip code is not within jurisdiction				The jurisdiction is the		
Missing this information				geographic area of		
				AHAR sample site covered by this report. c		

<sup>&</sup>lt;sup>a</sup> Previous night's living arrangement, stability of previous night's living arrangement, and zip code of last permanent residence are not collected for children accompanied by an adult. Hence, only adults are used for calculations in this table.

<sup>&</sup>lt;sup>b</sup> This is the extrapolated estimate that accounts for providers that do not participate in HMIS. It is calculated by multiplying the number of people served by participating providers by the adjustment factor from Step 11 in Table ES-FAM1.

<sup>&</sup>lt;sup>c</sup> Some zip codes may contain street addresses inside and outside the sample site jurisdiction. If a majority of the street addresses for such a zip code are within the sample site jurisdiction, treat that zip code as within the sample site jurisdiction for this calculation.

Previous Night Living Arrangement	One week or Less	More than 1 week, but less than 1 month	1 to 3 Months	More than 3 months, but less than 1 year	One Year or More	Missing Length of Stay Information	Total	Source Variable from Universal Data Elements	
<b>Emergency Shelter</b>	-		-	-	-	-		<del>-</del>	
# of People in HMIS								• 2.8 Residence Prior	
Estimated total <sup>b</sup>								to Program Entry	
% of emergency shelter							100%		
<b>Transitional Housing</b>									
# of People in HMIS								• 2.8 Residence Prior	
Estimated total <sup>b</sup>								to Program Entry	
% of transitional housing							100%		
<b>Permanent Supportive Housing</b>									
# of People in HMIS								2.8 Residence Prior	
Estimated total <sup>b</sup>								to Program Entry	
% of PSH							100%		
Psychiatric Hospital									
# of People in HMIS								2.8 Residence Prior	
Estimated total <sup>b</sup>								to Program Entry	
% of psychiatric hospital							100%		
<b>Substance Abuse Treatment Cen</b>	ter or Deto	X			1	-			
# of People in HMIS								• 2.8 Residence Prior	
Estimated total <sup>b</sup>								to Program Entry	
% of treatment center/detox							100%		
Hospital (non-psychiatric)	•		•						
# of People in HMIS								2.8 Residence Prior	
Estimated total <sup>b</sup>								to Program Entry	
% of hospital							100%		
Jail, Prison, or Juvenile Detention	n								
# of People in HMIS								2.8 Residence Prior	
Estimated total <sup>b</sup>								to Program Entry	
% of jail, prison, juvenile detention							100%		

Previous Night Living Arrangement	One week or Less	More than 1 week, but less than 1 month	1 to 3 Months	More than 3 months, but less than 1 year	One Year or More	Missing Length of Stay Information	Total	Source Variable from Universal Data Elements	
Rented Unit									
# of People in HMIS								2.8 Residence Prior	
Estimated total <sup>b</sup>								to Program Entry	
% of rented units							100%		
Owned Unit	1		•		•	•	•		
# of People in HMIS								2.8 Residence Prior	
Estimated total <sup>b</sup>								to Program Entry	
% of owned units							100%	1	
Stayed with Family					1	•			
# of People in HMIS								2.8 Residence Prior	
Estimated total <sup>b</sup>								to Program Entry	
% of family stayers							100%	1	
Stayed with Friends									
# of People in HMIS								2.8 Residence Prior	
Estimated total <sup>b</sup>								to Program Entry	
% of friend stayers							100%		
<b>Hotel or Motel (no voucher)</b>									
# of People in HMIS								2.8 Residence Prior	
Estimated total <sup>b</sup>								to Program Entry	
% of hotel/motel							100%		
Foster Care Home									
# of People in HMIS								2.8 Residence Prior	
Estimated total <sup>b</sup>								to Program Entry	
% of foster care							100%		

Table ES-FAM5 (continued): Length of Stay in Living Arrangement Night Before Program Entry for Adults in Families Using Emergency Shelters <sup>a</sup>								
Previous Night Living Arrangement	One week or Less	More than 1 week, but less than 1 month	1 to 3 Months	More than 3 months, but less than 1 year	One Year or More	Missing Length of Stay Information	Total	Source Variable from Universal Data Elements
Place Not Meant for Human Hab	itation							
# of People in HMIS								2.8 Residence Prior
Estimated total <sup>b</sup>								to Program Entry
% of not meant for human habitation							100%	
Other Living Arrangement		_			_			
# of People in HMIS								• 2.8 Residence Prior
Estimated total <sup>b</sup>								to Program Entry
% of other living arrangement							100%	
Missing Living Arrangement Information								
# of People in HMIS								• 2.8 Residence Prior
Estimated total <sup>b</sup>								to Program Entry
% missing info							100%	

<sup>&</sup>lt;sup>a</sup> Previous night's living arrangement, stability of previous night's living arrangement, and zip code of last permanent residence are not collected for children accompanied by an adult. Hence, only adults are used for calculations in this table.

<sup>&</sup>lt;sup>b</sup> This is the extrapolated estimate that accounts for providers that do not participate in HMIS. It is calculated by multiplying the number of people served by participating providers by the adjustment factor from Step 11 in Table ES-FAM1.

Table ES-FAM6:	Table ES-FAM6: Number of Days in Emergency Shelters for Persons in Families During the Covered Time Period by Gender									
		Females		Males Mis			Missin	g Gender Inf	Cormation	
	# of people in HMIS	Estimated Total <sup>a</sup>	% of Females	# of people in HMIS	Estimated Total <sup>a</sup>	% of Males	# of people in HMIS	Estimated Total <sup>a</sup>	% With Missing Gender Info.	Source Variables from Universal Data Elements
Number of Days in	Number of Days in Emergency Shelter for families									
1 to 7 days										• 2.5 Gender;
8 to 30 days										2.10 Program Entry Date; and
31 to 60 days										2.11 Program Exit Date.
61 to 90 days										
Missing this Info.										
Total			100%			100%			100%	
Median # of shelter nights in emergency shelter during covered time period	_nights			_nights		-1	_nights			<ul><li>2.5 Gender;</li><li>2.10 Program Entry Date; and</li><li>2.11 Program Exit Date.</li></ul>

<sup>&</sup>lt;sup>a</sup> This is the extrapolated estimate that accounts for providers that do not participate in HMIS. It is calculated by multiplying the number of people served by participating providers by the adjustment factor from Step 11 in Table ES-FAM1.

<b>Table ES-FAM7: Number</b>	Table ES-FAM7: Number of Households for Persons in Families Using Emergency Shelters								
How many family households stayed at an emergency shelter	# of Households Served at HMIS Participating Providers	Estimated Number of Household Served in Jurisdiction <sup>a</sup>	% of Homeless Households in Families Using Emergency Shelters During Covered Time Period	Source					
at any time during the covered time period?				<ul> <li>2.10 Program Entry Date; and</li> <li>2.11 Program Exit Date.</li> <li>2.13 Program Identification Code</li> <li>2.14 Household Identification Number</li> </ul>					
on the last night of the covered time period?				<ul> <li>2.10 Program Entry Date; and</li> <li>2.11 Program Exit Date.</li> <li>2.13 Program Identification Code</li> <li>2.14 Household Identification Number</li> </ul>					

#### Instructions

For calculating the number of family households served at any time during the covered time period, the first family household that a person presents with at an emergency shelter during the covered time period is counted. If the family household's stay at the emergency shelter started prior to the covered time period, but continues through the start of the covered time period, that family household is the first household for all the family members being served on the first day of the covered time period. If the same family members have an additional stay or stays at the emergency shelter later in the covered time period, it is not counted as another family household for this calculation. However, if there is a person in the second household who was not previously counted as part of another household (i.e., it is that person's first household during the covered time period), the second household is counted as an additional family household. Note that this method of counting households will count two households if part of a family receives services (e.g., mother and son) at one time and then later the full family (e.g., mother, father, and son) receives services; however, it will count for only one household if the full family comes in for services first, then part of the family comes in for services later.

For calculating the number of family households served on the last night of the covered time period, simply count the number of families served on that night whether or not it is the first family household that people were served in during the covered time period. For this report, the last day of the covered time period is the night of April 30, 2005.

As a reminder, for these tables, a family is defined as any household of 2 or more people containing at least one adult and at least one child (age 17 or under). An exception is that a household consisting of a parent age 17 or younger with their child or children should also be counted as a family household.

DECEMBER	

<sup>&</sup>lt;sup>a</sup> This is the extrapolated estimate that accounts for providers that do not participate in HMIS. It is calculated by multiplying the number of households served by participating providers by the adjustment factor from Step 11 in Table ES-FAM1.

#### AHAR Table Shells Set 2:

Individuals Who Use an Emergency Shelter

## Table ES-IND1: Worksheet for Estimating the Total Number of *Individuals Who Used Emergency Shelters* During Covered Time Period

Linerg	tency Shetters During Covered Time Peri	ou T	1
Step	Step	Source	Result
1	Unduplicated number of individuals <sup>a</sup> that used emergency shelters participating in HMIS	HMIS data from providers that participate in HMIS	Persons
2	Number of emergency, year-round shelter beds for individuals included in HMIS (i.e., bed capacity for participating providers)	SuperNOFA Housing Activity Chart	Beds
3	Average number of clients served per bed	Step 1 ÷ Step 2	Persons per Bed
4	Number of emergency year-round shelter beds for individuals at providers not participating in HMIS (i.e., bed capacity for non-participating providers)	SuperNOFA Housing Activity Chart	Beds
5	Estimated unduplicated number of individuals served by providers that do not participate in HMIS.	Step 3 x Step 4	Persons
6	Estimated number of individuals served by participating and non-participating emergency shelters. Note that this estimate double counts people who use participating and non-participating providers. This double count will be eliminated by overlap adjustment below	Step 1 + Step 5	Persons
7	[(Bed capacity for HMIS non-participating providers)/ (Bed capacity for HMIS participating providers)] <sup>2</sup>	$(Step 4 \div Step 2)$ $x$ $(Step 4 \div Step 2)$	is overlap factor
8	Number of individuals who use more than one HMIS participating emergency shelter	HMIS data from providers that participate in HMIS	Persons
9	Estimated number of individuals that use participating and non-participating providers	Step 7 x Step 8	is overlap (cross- over) adjustment
10	Total estimate of number of individuals that used HMIS participating or non-participating emergency shelters.	Step 6 – Step 9	Persons
11	Adjustment factor for non-participating providers: This is the factor applied to calculations that are based only on participating providers. It is used to estimate number of individuals in both participating and non-participating providers.	Step 10 ÷ Step 1	is the adjustment factor for non-participating providers.

Note: Shaded results will automatically be calculated in Excel version of tables.

<sup>&</sup>lt;sup>a</sup> For these tables, an individual is defined as any household that does not contain at least one adult and one child. The "individual" category includes unaccompanied adults, unaccompanied youth, multiple adult households with no children, and multiple child households with no adult. An exception is that a multiple child household consisting of a parent age 17 or younger with their child or children should be counted as a family.

Table ES-IND2: Number of *Individuals Using Emergency Shelters* at any Time During Covered Time Period, on Average Day, and on Last Day of Covered Time Period % of Homeless # of People How many Served at Estimated **Individuals Using** individuals were **HMIS** Number of **Emergency Shelters During Covered Time** using emergency **Participating People Served** in Jurisdiction<sup>a</sup> shelters... **Providers** Period **Source** ... at some time during covered 100% Row 1 of Table ES-IND1 time period? Universal Data Elements: ...on an average • 2.10 Program Entry Date day during • 2.11 Program Exit Date covered time period? See instruction box on next page. ... on the last day Universal Data Elements: of the covered • 2.10 Program Entry Date time period? • 2.11 Program Exit Date How many individuals used emergency shelters at some time during covered period and ... ... used emergency shelter for individuals during 100% covered time period? ...used emergency shelter for persons in families during covered time period? ...used transitional Universal Data Elements: housing for • 2.13 Program individuals during Identification Code covered time • 2.14 Household period? **Identification Number** ...used transitional housing for persons in families during covered time period?

Note: Shaded results will automatically be calculated in Excel version of tables.

<sup>&</sup>lt;sup>a</sup> This is the extrapolated estimate that accounts for providers that do not participate in HMIS. It is calculated by multiplying the number of people served by participating providers by the adjustment factor from Step 11 in Table ES-IND1.

### Instructions for Calculating the Number of *Individuals Using Emergency Shelters* on an Average Day in Table ES-IND2

The calculation is:

Total # of shelter nights in HMIS participating emergency shelters during covered time period



Total # of nights during covered time period



The sum of the number of shelter nights stayed by each person who used an emergency shelter. It can be calculated from the program entry and exit dates for each stay an individual has at an emergency shelter. For example, if a person enters an emergency shelter on January 7 and exits during the day on January 10, the person has been provided three shelter nights (January 7 to 8, January 8 to 9, and January 9 to 10). The total number of shelter nights is the sum across individuals. For example, if John stayed 3 nights, George stayed 7 nights, and Karen stayed 4 nights, the total would be 14 shelter nights.

Note: If an individual's emergency shelter stay started prior to the covered time period, then use the start of the covered time period rather than the program entry date. Likewise, if an individual's program exit date is later than the covered time period, use the end date of the covered time period rather than the program exit date.

The total number of nights is simply the number of calendar nights during covered time period.

Table ES-IND3: Demo	graphic Charac	taristics of <i>Indiv</i>	iduals Usina Ema	raency Shelters
Table ES-II(D3. Demo	# of People Served at HMIS Participating Providers	Estimated Number of People Served in Jurisdiction <sup>a</sup>	% of Homeless Individuals Using Emergency Shelters	Source Variable from Universal Data Elements
<b>Gender of Adults</b>				• 2.3 Date of Birth and
Female				• 2.5 Gender
Male				A child is defined as an
Missing this information				individual age 17 or under.
Gender of Children				Age should be calculated on
Female				date of first program entry
Male				during covered time period.
Missing this information				If person is already in program on first day of covered period, calculate age on first day of covered time period
Ethnicity	•	•		• 2.4 Ethnicity and
Non-Hispanic/non-Latino				Race—ethnicity
Hispanic/Latino				component
Missing this information				
Race				2.4 Ethnicity and Race—
White, Non-Hispanic/non-				both ethnicity and race
Latino				components
White, Hispanic/Latino				
Black or African-American				
Native American				
Asian/Pacific Islander				
Multiple races				
Missing this information				
Age				• 2.3 Date of Birth
Under 1				A a a should be selected at a 1
1 to 5				Age should be calculated on date of first program entry
6 to 12				during covered time period.
13 to 17				If person is already in
18 to 30				program on first day of
31 to 50				covered period, calculate
51 to 61				age on first day of covered time period.
62 or older				- Interperious
Missing this information				

Table ES-IND3 (continued): Demographic Characteristics of <i>Individuals Using Emergency Shelters</i>								
	# of People Served at HMIS Participating Providers	Estimated Number of People Served in Jurisdiction <sup>a</sup>	% of Homeless Individuals Using Emergency Shelters	Source Variable from Universal Data Elements				
Persons by Household Si	ze			• 2.10 Program entry date				
1 person			100%	• 2.14 Household				
2 people <sup>b</sup>	0	0	0	Identification Number				
3 people <sup>b</sup>	0	0	0					
4 people <sup>b</sup>	0	0	0	- Calculate number of people with same Household				
5 or more people <sup>b</sup>	0	0	0	Identification Number at first				
Missing this information <sup>b</sup>	0	0	0	time person is in an emergency shelter during covered time period.				
Veteran <sup>c</sup>	•	•	•	· ·				
A veteran				• 2.6 Veteran Status				
Not a veteran				2.6 Veteran Status				
Missing this information								
Disabled <sup>c</sup>								
Yes, disabled				• 2.7 Disabling Condition				
Not disabled				2.7 Disabiling Condition				
Missing this information								
Household Type				• 2.3 Date of Birth				
Individual adult male				2.5 Gender and				
Individual adult female				• 2.14 Household				
Adult in family, with child(ren) <sup>b</sup>	0	0	0	Identification Number Unaccompanied youth is				
Children in families, with adults <sup>b</sup>	0	0	0	defined as individual age 17 or younger that is not				
Unaccompanied youth				accompanied by an adult.				
Missing this information								

<sup>&</sup>lt;sup>a</sup> This is the extrapolated estimate that accounts for providers that do not participate in HMIS. It is calculated by multiplying the number of people served by participating providers by the adjustment factor from Step 11 in Table ES-IND1.

<sup>&</sup>lt;sup>b</sup> These cells are expected to be zero for emergency shelter and transitional housing tables for individuals. They are shown here to maintain consistency with table shells for families.

<sup>&</sup>lt;sup>c</sup>Veteran status and whether person has disabling condition are only required to be required for adults in the HMIS. Thus, only the adult homeless population are counted in these cells.

	# of People Served at HMIS Participating Providers	Estimated Number of People Served in Jurisdiction <sup>a</sup>	% of Homeless Individuals Using Emergency Shelters	Source Variable from Universal Data Elements					
Living arrangement the ni	• 2.8 Residence Prior to								
Emergency shelter	Program Entry—Type								
Transitional housing				of Residence					
Permanent supportive				The living arrangement the					
housing				The living arrangement the night before the first					
Psychiatric facility				program entry during					
Substance abuse treatment				covered time period should					
center or detox				be reported here.					
Hospital (non-psychiatric)									
Jail, prison, or juvenile				If person was already in					
detention				program prior to the start of					
Rented housing unit				the covered period, use the prior living situation					
Owned housing unit				reported when the person					
Staying with family				entered that program.					
Staying with friends				1					
Hotel or motel (no voucher)									
Foster care home									
Place not meant for human									
habitation									
Other living arrangement									
Missing this information									
Stability of previous night	's living arrangen	nent. Stayed the	re	• 2.8 Residence Prior to					
One week or less				Program Entry—Length					
More than one week, but				of Stay in Previous					
less than a month				Place					
One to three months				Length of stay for living					
More than three months,				arrangement reported in					
but less than a year				cells above.					
One year or longer									
Missing this information									
Location of last permanen	t residence			• 2.9 Zip Code of Last					
Zip code is within				Permanent Address					
jurisdiction				The jurisdiction is the					
Zip code is not within				geographic area of AHAR					
jurisdiction				sample site covered by this report. <sup>b</sup>					
Missing this information				терон.					

<sup>&</sup>lt;sup>a</sup> This is the extrapolated estimate that accounts for providers that do not participate in HMIS. It is calculated by multiplying the number of people served by participating providers by the adjustment factor from Step 11 in Table ES-IND1.

number of people served by participating providers by the adjustment factor from Step 11 in Table ES-IND1.

<sup>b</sup> Some zip codes may contain street addresses inside and outside the sample site jurisdiction. If a majority of the street addresses for such a zip code are within the sample site jurisdiction, treat that zip code as within the sample site jurisdiction for this calculation.

		More than 1 week, but		More than 3 months,		Missing Length		Source Variable
Previous Night Living	One week	less than 1	1 to 3	but less	One Year	of Stay	/D 4 1	from Universal
Arrangement	or Less	month	Months	than 1 year	or More	Information	Total	<b>Data Elements</b>
Emergency Shelter	1	Т	ı	1	T	<u> </u>		T
# of People in HMIS								• 2.8 Residence
Estimated total <sup>a</sup>							10001	Prior to Program Entry
% of homeless system							100%	Entry
Tranistional Housing			1					
# of People in HMIS								• 2.8 Residence Prior
Estimated total <sup>a</sup>								to Program Entry
% of transitional housing							100%	
<b>Permanent Supportive Housing</b>	5 _							
# of People in HMIS								• 2.8 Residence Prior
Estimated total <sup>a</sup>								to Program Entry
% of PSH							100%	
Psychiatric Hospital								
# of People in HMIS								2.8 Residence Prior
Estimated total <sup>a</sup>								to Program Entry
% of psychiatric hospital							100%	
<b>Substance Abuse Treatment Ce</b>	enter or Detox			·	•			
# of People in HMIS								2.8 Residence Prior
Estimated total <sup>a</sup>								to Program Entry
% of treatment center/detox								
Hospital (non-psychiatric)	<u>'</u>			•	•	•		
# of People in HMIS								2.8 Residence Prior
Estimated total <sup>a</sup>								to Program Entry
% of hospital								
Jail, Prison, or Juvenile Detenti	on							
# of People in HMIS								• 2.8 Residence Prior
Estimated total <sup>a</sup>								to Program Entry
% Jail, prison, juvenile detention							100%	3

Previous Night Living Arrangement	One week	More than 1 week, but less than 1 month	1 to 3 Months	More than 3 months, but less than 1 year	One Year or More	Missing Length of Stay Information	Total	Source Variable from Universal Data Elements	
Rented Unit	T	1	1			1		2.8 Residence	
# of People in HMIS									
Estimated total <sup>a</sup>							100	Prior to Program	
% of rented units							100%	Entry	
Owned Unit	1		T	T	1	1			
# of People in HMIS								• 2.8 Residence	
Estimated total <sup>a</sup>								Prior to Program	
% of owned units							100%	Entry	
Stayed with Family						T			
# of People in HMIS								• 2.8 Residence	
Estimated total <sup>a</sup>								Prior to Program	
% of family stayers							100%	Entry	
Stayed with Friends									
# of People in HMIS								• 2.8 Residence	
Estimated total <sup>a</sup>								Prior to Program	
% of friend stayers							100%	Entry	
Hotel or Motel (no voucher)									
# of People in HMIS								• 2.8 Residence	
Estimated total <sup>a</sup>								Prior to Program	
% of hotel/motel							100%	Entry	
Foster Care Home									
# of People in HMIS								• 2.8 Residence	
Estimated total <sup>a</sup>								Prior to Program	
% of foster care							100%	Entry	
Placement Not Meant for Human F	<b>Iabitation</b>								
# of People in HMIS								• 2.8 Residence	
Estimated total <sup>a</sup>								Prior to Program	
% of of not meant for human habitation							100%	Entry	

Table ES-IND5 (continued): Leng Previous Night Living Arrangement Other Living Arrangement	One week	More than 1 week, but less than 1 month	1 to 3 Months	More than 3 months, but less than 1 year	ogram Entr One Year or More	y for <i>Individuals</i> Missing Length of Stay Information	Using Em	Source Variable from Universal Data Elements
# of People in HMIS								• 2.8 Residence
Estimated total <sup>a</sup>								Prior to
% of other living arrangement							100%	Program Entry
Missing Living Arrangement Inform	nation			•	•	•		_
# of People in HMIS								• 2.8 Residence
Estimated total <sup>a</sup>								Prior to
% missing info							100%	Program Entry

<sup>&</sup>lt;sup>a</sup> This is the extrapolated estimate that accounts for providers that do not participate in HMIS. It is calculated by multiplying the number of people served by participating providers by the adjustment factor from Step 11 in Table ES-IND1.

Table ES-IND6: Number of Days in <i>Emergency Shelters for Individuals</i> During the Covered Time Period by Gender										
		Females Males Missing Gender Information			Males Missing Gender Inform			ormation		
	# of people in HMIS	Estimated Total <sup>a</sup>	% of Females	# of people in HMIS	Estimated Total <sup>a</sup>	% of Males	# of people in HMIS	Estimated Total <sup>a</sup>	% With Missing Gender Info.	Source Variables from Universal Data Elements
Number of Days in Emergency Shelter for Individuals										
1 to 7 days										• 2.5 Gender;
8 to 30 days										• 2.10 Program Entry Date; and
31 to 60 days										• 2.11 Program Exit Date.
61 to 90 days										
Missing this Info.										
Total			100%			100%			100%	
Median # of shelter nights in emergency shelter during covered time period	nights			nights			nights			<ul><li>2.5 Gender;</li><li>2.10 Program Entry Date; and</li><li>2.11 Program Exit Date.</li></ul>

<sup>&</sup>lt;sup>a</sup> This is the extrapolated estimate that accounts for providers that do not participate in HMIS. It is calculated by multiplying the number of people served by participating providers by the adjustment factor from Step 11 in Table ES-IND1.